

# TBI (TBI) Waiver Quality Improvement Advisory Council Opportunity for Public Comment

## **2019 Meeting Dates**

**Feb 14, 2019**

**May 9, 2019**

**Aug 8, 2019**

**Nov 14, 2019**

## **Meeting Location:**

Charleston Town Center Mall  
3000 Charleston Town Center,  
Charleston, WV 25389  
West Virginia Bureau of Senior  
Services –3rd Floor

Meetings are open to the public and occur between 10:00 am and 2:00 pm. The QIA Council is open to public comment between 12:30 pm and 1:00 pm.

**Public comments may be made in person only.**

If you are interested in attending or submitting public comment at a particular meeting, please contact:

## **KEPRO**

**TBI Waiver Program**  
1007 Bullitt Street-Suite 200  
Charleston, WV 25301  
Phone: 866-385-8920  
Fax: 866-6079903  
E-mail:  
brecknagel@kepro.com



The purpose of the TBI Waiver Quality Improvement Advisory (QIA) Council is to provide guidance and feedback to Waiver staff in the development of an ongoing quality assurance and improvement system for the TBI Waiver Program.

To this end, the Council's charge is to work with staff to develop and strengthen the Waiver's ability to:

- Collect data and assess participant experiences in order to assess the ongoing implementation of the program, identifying strengths and opportunities for quality improvement,
- Act in a timely manner to remedy specific problems or concerns as they arise,
- Use data and quality information to engage in actions that lead to continuous improvement in the Waiver program.